



Taproom Shift Lead

The Role

Lead the taproom team in an enjoyable, high energy environment. Your role is to be the decision maker for the team during the shift while safely serving high quality products to a great community of craft beer drinkers. The expectation is that customers will have an exceptional visit to the Ignite Brewing Company taproom. This role includes, but is not limited to:

- Opening and closing the cash drawers for the day
- Ensure the taproom is ready for customers, prior to opening
- Set up the patio weather permitting, including clearing dirt, debris, and trash
- Use good judgement in responding to customer complaints and incidents in the taproom
- Use good judgement determining when to reduce staff during a shift while maintaining an exceptional customer experience
- Be aware and update taproom personnel of events and releases going on in the taproom
- Perform all the duties of taproom personnel

Performance Requirements

- Check identification of guests in order to verify age requirements for purchase of alcohol
- Adhere to the safe alcohol serving guidelines and maintain ASK training
- Provide adequate availability
- Ensure that all opening and closing duties are completed for every shift
- Accurately close and secure the cash drawer at the end of the day
- Manage discounts and corrections in the POS system quickly and efficiently
- Ensure that a clean environment in the taproom is maintained

Qualifications

- High school diploma or GED
- Consistently stand for the duration of a shift (up to 10 hours) while also bending, squatting, twisting, reaching, and lifting up to 40 pounds.
- Must be able to work independently or in a team
- Ability to take and pass a background check
- **Must be 21 years of age or older**